



RMA Request Form

Customer Information

Company Name:
Contact Person:
Telephone: Fax:
Customer P.O.: Sales Order #:
Invoice #:

Reason for Return

Customer Error:
Factory Error:
Warranty:

Merchandise to be Returned

Table with 4 columns: QTY, Part Number, Price (ea), Extension. Includes a Total \$ row at the bottom right.

Return Merchandise Terms and Conditions

Merchandise cannot be returned without written factory authorization via an RMA number. Custom fixtures and special orders are not returnable. All returned merchandise must be returned within 30 days and must be in resalable condition. A credit against the invoice will be made only after the returned merchandise is received and inspected by Deco Lighting. Customers may not issue themselves credit.

Fax: (310) 366-6855
Customer Support: (310) 366-6866

Office Use Only

RMA #:
All Merchandise Returned: YES NO Resalable Condition: YES NO
If no, explain:
Restocking Charge: YES NO %
Credit Amount:
Inspector: