



PLEASE USE THIS FORM FOR THE RETURN OF NEW MERCHANDISE ONLY

RMA Request Form

RMA Request Form DECO LIGHTING™

Customer Information

Company Name: _____
 Contact Person: _____
 Telephone: _____ Fax: _____
 Customer P.O.: _____ Sales Order #: _____
 Invoice #: _____

Reason for Return

Customer Error: _____

 Factory Error: _____

 Warranty: _____

Merchandise to be Returned

QTY	Part Number	Price (ea)	Extension
Total \$			

Return Merchandise Terms and Conditions

Merchandise cannot be returned without written factory authorization via an RMA number. Custom fixtures and special orders are not returnable. All returned merchandise must be returned within 30 days and must be in resalable condition. A credit against the invoice will be made only after the returned merchandise is received and inspected by Deco Lighting. Customers may not issue themselves credit.

Fax: (310) 366-6855
 Customer Support: (310) 366-6866

Office Use Only

RMA #: _____
 All Merchandise Returned: YES NO Resalable Condition: YES NO
 If no, explain: _____
 Restocking Charge: YES NO % _____
 Credit Amount: _____
 Inspector: _____