

## Combination Lamp and Generator Fixture System Limited Warranty

DECO LIGHTING Inc. ("DECO") warrants Induction lamps and generators installed on DECO fixtures to be free from defects in material and workmanship and to operate from the date of shipment as indicated by the date stamped on the product (or product label) or by the invoice date when stamping is impractical, for the time periods and subject to the Terms and Conditions specified below. If

lamps fail to operate for the warranty period, DECO will provide a free replacement lamp at our discretion (but no labor allowance). If an Induction generator fails to operate within the warranty period, DECO will provide a free replacement generator at our discretion and labor allowance in accordance with the "Labor Options" set forth below.

| Lamp Type   | Wattage | Color Temperature (K)        | Lamp & Generator Warranty Period <sup>1,2</sup> |
|-------------|---------|------------------------------|---|
| Circular    | 40      | 3000, 3500, 4100, 5000, 6500 | 120 Months                                      |
| Circular    | 65      | 3000, 3500, 4100, 5000, 6500 | 120 Months                                      |
| Circular    | 80      | 3000, 3500, 4100, 5000, 6500 | 120 Months                                      |
| Circular    | 120     | 3000, 3500, 4100, 5000, 6500 | 120 Months                                      |
| Circular    | 150     | 3000, 3500, 4100, 5000, 6500 | 120 Months                                      |
| Circular    | 200     | 3000, 3500, 4100, 5000, 6500 | 120 Months                                      |
| Rectangular | 40      | 3000, 3500, 4100, 5000, 6500 | 120 Months                                      |
| Rectangular | 65      | 3000, 3500, 4100, 5000, 6500 | 120 Months                                      |
| Rectangular | 70      | 3000, 3500, 4100, 5000, 6500 | 120 Months                                      |
| Rectangular | 80      | 3000, 3500, 4100, 5000, 6500 | 120 Months                                      |
| Rectangular | 100     | 3000, 3500, 4100, 5000, 6500 | 120 Months                                      |
| Rectangular | 120     | 3000, 3500, 4100, 5000, 6500 | 120 Months                                      |
| Rectangular | 150     | 3000, 3500, 4100, 5000, 6500 | 120 Months                                      |
| Rectangular | 200     | 3000, 3500, 4100, 5000, 6500 | 120 Months                                      |

<sup>1</sup> Warranty Period allows up to 8760 hrs per year.

<sup>2</sup> Maximum Case Temperature <70°C, for normal environmental operating conditions (40°C max. ambient) unless noted. Refer to product specifications for details.

### TERMS AND CONDITIONS

Induction lamps and generators and DECO fixtures must be installed together as a system and be installed and operated under suitable environmental conditions and in accordance with the latest National Electrical Code, Underwriters Laboratory Bulletins, and ANSI Specifications. This warranty will not apply in the event of conditions demonstrating abnormal use or stress, such as operating temperatures in excess of maximum rated temperatures, under/over voltage conditions, excessive switching cycles, or operating hours, dirty or cracked sockets, or improper lamp or generator installation. Replacement of Induction lamps and/ or generators with lamps and/ or generators of other manufacturers will void the lamp and/ or generator portion of this warranty. This warranty does not cover acts of nature such as lightning damage, or corrosion and discoloration of components, nor does it cover damages caused through abuse, improper installation, surges in electric current, or acts of third parties.

### WARRANTY ACTIVATION / SERVICE CLAIMS

The DECO Induction warranty is automatically activated after DECO receives a completed warranty registration form within 30 days after installation. An acknowledgment will be sent for each registration along with a reference number for future correspondence. Service claims can be made by contacting 1-800-613-DECO to initiate the process for problem resolution.

### LABOR OPTIONS

**No labor allowance is made for any lamp replacement or Generator except during the warranty period.** DECO provides for several labor options for service under the DECO Induction warranty program.

1. DECO will contact a service provider and coordinate replacement at no cost to the user of the generator, or
2. DECO will reimburse the purchaser reasonable, customary and necessary labor charges required to install the generator replacement.
3. Labor options must be pre-approved by DECO. Any labor option or cost that is not pre-approved will not be eligible for reimbursement.

### RETURN OF DEFECTIVE PRODUCT

For warranty returns, the original direct purchaser should contact DECO Customer Service by calling 1-800-613-DECO between 8:00

AM and 5:00 PM pacific standard time (USA). DECO may elect to inspect the product on the customer's premises, or issue an RM number so that the product may be returned to the factory for testing. RM numbers will only be issued to DECO direct customers.

The following information is required to obtain a RM number:

- Company name and address and contact person.
- DECO part number, date code, quantity and description of the problem.

All product warranty returns, repairs, replacements or credits are handled between DECO and the direct purchaser. Attach a brief written description of the problem to the product or packing list along with the RM number that was issued. Return the product, freight prepaid, to:

Deco Lighting  
RMA Dept.  
2917 Vail Ave.  
Commerce, CA 90040

## **REPLACEMENT OF PRODUCT, LIMITS OF LIABILITY**

The Product(s) are not warranted against costs that may be incurred in connection with changes or modifications to the Product(s) required to accommodate site conditions and/or faulty building construction or design. In addition, the Product(s) are not warranted against cost resulting from installation of a third party components, failures of third party supplied components, or failures of DECO Lighting supplied Product(s) caused by a third party supplied component. Products are not warranted against cost resulting from extenuating circumstances such as "dirty power" or power spikes in applications where 480V power is stepped-down to accommodate DECO Lighting products.

If there is a defect in material or workmanship, the product will be (at DECO's discretion) repaired, re-tested and returned; replaced; or a credit may be issued. Repaired or replaced products will be returned at no charge, freight prepaid by DECO. Credit will not be issued or a replacement product provided if the failure is not caused by a defect in material or workmanship. Unrepairable products will be scrapped. The foregoing shall constitute the sole and exclusive remedy of the purchaser and the sole and exclusive liability of DECO. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. DECO will not, under any circumstance, whether as a result of breach of contract or warranty, tort, or otherwise, be liable for any incidental, special or consequential damages, including lost profits or revenues or any other costs or damages. DECO reserves the right to examine all failed induction lamp and/or drivers and reserves the right to be the sole judge as to whether any induction lamp and/or drivers are defective and covered under this warranty.